



Central Brampton Family Health Team

Patient Consent and Release to Receive Emails

You have asked to receive emails from our office. There are some limits on what and when we can email you, which we will explain here.

- Central Brampton Family Health Team will contact you by email to send you:
 - General information about our office and clinics
 - Virtual resources that may be helpful in the deliverance of care
 - Consent forms for virtual care services
 - Virtual care services will be offered in an effort to continue to provide optimal care to the patient population, if deemed appropriate, during the COVID-19 pandemic
 - These changes are temporary measures and can be modified or removed when deemed appropriate
 - During the COVID-19 pandemic, Central Brampton Family Health Team may send information through email to update patients about any changes at the clinic

Please note: At this time, we do not receive emails from patients. We do not use email to exchange sensitive test results or share other clinical information.

- Please tell us which email address you wish us to use. Don't forget to tell us of any changes to your email address.
- If you intend to receive our emails, please remember to update your address book and/or to check your junk/spam folder.
- **Email should never be used in an emergency. If you have an emergency, you should call 9-1-1 or go to your nearest hospital emergency room or health care provider immediately.**
- **Email should never be used for urgent problems (where you need a response from us by a certain time). If you have an urgent issue, you should call the office and make an appointment to speak or see your Central Brampton Family Health Team health care provider.**
- There are some privacy risks in using email:
 - Email is not secure. While we try to protect our emails we cannot guarantee the security and confidentiality of any email you receive from us. As the message leaves Central Brampton Family Health Team it is sent across the internet and it could be intercepted and read.
 - Emails we send to you may be filed on your health record depending on the email message and can become a permanent part of your health record. Emails can be used as evidence in court.
 - Email is easy to forge, easy to forward (sometimes accidentally and to many people) and may exist forever.
 - If you use a work email, your employer may have a right to archive and inspect emails sent from their systems. We recommend you avoid using a work email address.



- Central Brampton Family Health Team is not responsible for information loss due to technical failures.

Patient Acknowledgment, Agreement and Release:

- I have read and fully understand this consent and release form.
- I understand the risks associated with using email with Central Brampton Family Health Team and I accept those risks.
- I understand the limits set out for using email with Central Brampton Family Health Team and I agree to follow those limits.
- I understand if I no longer wish to receive Central Brampton Family Health Team emails, I will write to info@cbfht.ca
- **RELEASE OF LIABILITY: I agree that Central Brampton Family Health Team or any Family Health Organization's associated with Central Brampton Family Health Team (their physicians, staff, agents and officers) shall not be responsible for any personal injury including death, and/or privacy breach (outside the control of Central Brampton Family Health Team and/or associated Family Health Organization's) or other damages as a result of my choice to receive emails from the Central Brampton Family Health Team and I release the Central Brampton Family Health Team and Family Health Organization (and their associated physicians, staff, agents and officers) from any liability relating to communicating with me by email.**
- I understand that Central Brampton Family Health Team may choose not to deal with me by email if I am not able to follow the email rules or if Central Brampton Family Health Team changes its email program.
- If I had any questions about this form, I have asked Central Brampton Family Health Team those questions and agree that my questions have been answered.
- I understand I have the right to have legal advice about signing this form and what it means to me and I have either sought that advice or chosen not to seek such advice.

Email address _____

(Please print clearly)

PRINT NAME: _____

Signature: _____

DATE: _____

WITNESS SIGNATURE: _____

PRINT NAME: _____

DATE: _____

